ICC

MOBILE FLOORING REQUEST APP

Introducing the ICC Mobile App for Flooring Service Requests

Designed to allow contractors, adjusters, and retailers to communicate more efficiently and capture more data earlier in the claims process

Quicker flooring sample submission = Faster flooring quote

Visit www.icc.ca for details + install & download

Features

- Android or iOS
- Phone or Tablet
- Complete ICC Flooring Request at the loss location
- Send PDF barcoded copy to your office for printing
- Add sketch
- Add room photos
- Add scope notes
- Data auto-sends to ICC flooring retailer
- GPS location detection
- Camera quick access
- ICC portal access via desktop
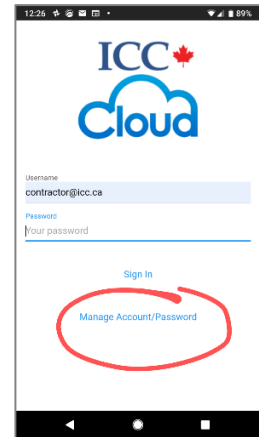- Save and add to Request later
- Flooring sample is stil required

Access & Usage Overview:

DOWNLOAD at Apple App Store or Google Play

- Search for "ICC Flooring", or
- Go to www.icc.ca for direct links to install on mobile
- No Cost
- Flooring sample is still required to send

ACCESS - the first time you may need to click *"Manage Account/Password"*

- Most users will use their email address as their login, but some older users may have usernames instead of email
- If your username is not already linked to a profile (e.g. new project manager is hired), please contact ICC at 705-435-7588 to have a new users added
- Existing users with active usernames in the ICC system can manage their own accounts moving forward
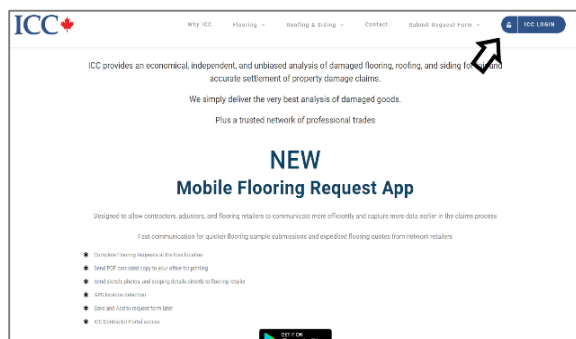
NEW FUNCTIONALITY to add scope details, sketch, and photos to Request Form

- All docs, photos, and scope details are visible to flooring retailers

Retailers are automatically notified of claim details

Use the email feature to send a pdf copy of the Request Form with barcode to your office for printing

- Print the pdf copy to send with the sample to ICC

NEW Contractor ICC Portal at www.icc.ca

- Same login for the App & the Portal
- Contractors are able to add to Requests, and search for historical Validation Reports and Quotes
- More functionality to come…